

Business ☐ Sections: 2/3/4/5/6/7/8(all)/10
 Self-Pay (mobile) ☐ Sections: 2/4/5/7/8(A-D)/10
 Change Ownership ☐ Sections: 2/3/4/5/6/7/8(all)/9/10
 Discontinue ☐ Sections: 9/10

ORIGINAL COPY

1. Office Use

Order No. Sales Agent ID/Salary Ref

Dealer Code

RICA Information (Required for Mobile Products)

Customer Representative as RICA Agent ☐ RICA by Sales Agent ☐ RICA on Delivery ☐

2. Business Customer Details

Existing or New Telkom Customer Existing ☐ New ☐

Account No./Telephone No.

Business Type

Pty (Ltd) ☐ CC ☐ Partnership ☐ LTD ☐ Public Co. ☐ Sole Proprietor ☐ Government ☐ Other ☐ Please Specify

Business Name

Company Registration/ID No./Passport No. VAT No.

Trade as Name No. of Employees

Industry No. of Branches

3. Directors/Members

Name and Surname

SA Citizen Yes ☐ No ☐ Identity/Passport No. Type of Permit/Visa

Passport Exp. Date

Name and Surname

SA Citizen Yes ☐ No ☐ Identity/Passport No. Type of Permit/Visa

Passport Exp. Date

4. Employee Details

Title Name Surname Initials

Gender M ☐ F ☐ SA Citizen Yes ☐ No ☐ Identity/Passport No.

Type of Permit/Visa Passport Exp. Date Date of Birth

Marital Status* Married ☐ Single ☐ Divorced ☐ Widowed ☐ How are you married* COP ☐ ANC ☐ ANC with accrual ☐ Customary

Period Employed* Years Months Preferred Language

Gross Monthly Income* Net Monthly Income* Total Monthly Expenses* Additional Income*

Permission to Credit Vet* Yes ☐ No ☐

Friend/Relative 1* Name Surname

Relationship Telephone No.

*Mandatory fields for Self-Pay.

5. Contact Information

Office Telephone No.	<input type="text"/>	Home Telephone No.	<input type="text"/>	Mobile No.*	<input type="text"/>
Fax No.	<input type="text"/>	Email Address*	<input type="text"/>		
Physical Address* Unit/Stand/Street <input type="text"/>					
Suburb	<input type="text"/>	City	<input type="text"/>	Postal Code	<input type="text"/>
Province <input type="text"/>					
Delivery Address same as Physical Yes <input type="checkbox"/> No <input type="checkbox"/>					
Delivery Address Unit/Stand/Street <input type="text"/>					
Suburb	<input type="text"/>	City	<input type="text"/>	Postal Code	<input type="text"/>
Province <input type="text"/>					
Requested install/deliver date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>					
Installation Address same as Physical Yes <input type="checkbox"/> No <input type="checkbox"/>					
Installation Address* Unit/Stand/Street <input type="text"/>					
Suburb	<input type="text"/>	City	<input type="text"/>	Postal Code	<input type="text"/>
Province <input type="text"/>					
Postal Address* PO Box/P Bag <input type="text"/>					
City <input type="text"/>					
Postal Code <input type="text"/>					
Province <input type="text"/>					
Permission to Market Yes <input type="checkbox"/> No <input type="checkbox"/> Market via Email <input type="checkbox"/> Phone <input type="checkbox"/> SMS <input type="checkbox"/> Post <input type="checkbox"/>					

*Mandatory fields for Self-Pay.

6. Billing Information

Invoice Care of	<input type="text"/>				
Name on Bill	<input type="text"/>				
Cost Centre	<input type="text"/>				
Invoice Delivery via	Post <input type="checkbox"/>	Email <input type="checkbox"/>	Email Address	<input type="text"/>	
Billing Address same as Postal Address Yes <input type="checkbox"/> No <input type="checkbox"/>					
Billing Address Unit/Stand/Street <input type="text"/>					
Suburb	<input type="text"/>	City	<input type="text"/>	Postal Code	<input type="text"/>
Province <input type="text"/>					

7. Banking Details (Debit order compulsory)

Should you not have sufficient funds in your account on the required due date, Telkom will make use of NAEDO to collect the arrears amount. These collections will be at your cost.

Bank	<input type="text"/>	Branch name	<input type="text"/>	Branch code	<input type="text"/>
Account Holder Name	<input type="text"/>	Account No.	<input type="text"/>		
Debit Dates	5th <input type="checkbox"/>	10th <input type="checkbox"/>	15th <input type="checkbox"/>	20th <input type="checkbox"/>	25th <input type="checkbox"/>
Last day of the month <input type="checkbox"/>					Type of Account <input type="text"/>
Debit Order Maximum Amount <input type="text"/>					
Full Name		Signature		Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	

8. Services

A. Fixed Line

How many lines do you require	<input type="text"/>	When do you require your telephone service	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>			
Do you want to use your existing line	Yes <input type="checkbox"/> No <input type="checkbox"/>	If yes, what is the telephone number	<input type="text"/>			
Service provider of existing line	<input type="text"/>		Do you require entry in the phone book	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Product	Contract Period					
Telkom Voice Line	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>	<input type="text"/>			
Telkom Fixed Line look-alike	<input type="text"/>	24 <input type="checkbox"/>	<input type="text"/>			
Telkom DSL Line	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>	DSL Line Speed required <input type="text"/>			
			Self-install Yes <input type="checkbox"/> No <input type="checkbox"/>			
Telkom ISDN2	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>				
Telkom ISDN2a	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>				
Calling Plan	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>	Calling Plan <input type="text"/>			
Bundles	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>	Bundle required <input type="text"/>			
Internet	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/>	Internet required <input type="text"/>			
PBX	<input type="text"/>	12 <input type="checkbox"/> 24 <input type="checkbox"/> 36 <input type="checkbox"/> 60 <input type="checkbox"/>	Outright purchase or contract period <input type="text"/>			

B. Mobile and Convergence

Package/Deal ID*	Device Make/Model*	Itemised Billing*	VAS 1	VAS 2	Spend Limit*	Quantity*
		Yes/No				
		Yes/No				
		Yes/No				
		Yes/No				
		Yes/No				

Total/Average Monthly Cost* R _____

**If no quote is done, these fields are all mandatory*

Subject to credit management approval

The split billing deal has been explained to me, I understand and accept it. Authorised Signature _____ Date

Y	Y	Y	Y	M	M	D	D
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Office use: Split Bill code (based on exclusions): _____

C. Cellphone Numbers to be Ported to Telkom Mobile (Mobile and Convergence)

[illegible]

(*DSP – Donor Service Provider)

D. Porting Declaration (for Mobile Products)

I, the undersigned, hereby confirm that I have been informed of the following and agree to these statements:

- I am porting to Telkom Business Mobile.
- I acknowledge that in the event of Donor Service Provider rejection, my service will be activated with an 081/061 Telkom Business Mobile MSISDN number.
- I acknowledge and accept that call credits/unused values from the Donor Service Provider are forfeited.
- I am responsible and liable for outstanding fees owing to the Donor Service Provider.
- I am responsible for all cancellation fees incurred when a cancellation request is received during the application process.
- Products and services offered at the Donor Service Provider might not necessarily be available at Telkom Business Mobile.
- I have read, understood and hereby agree to the terms and conditions as set out in the application form.

Authorised Signature _____ Date

Y	Y	Y	Y	M	M	D	D
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E. RICA Person

Name Surname SA Citizen Yes ☐ No ☐

Identity/Passport No.				Type of Permit/Visa		Passport Exp. Date	Y	Y	Y	Y	M	M	D	D
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Residential Address Unit/Stand/Street

Suburb City Postal Code Province

Mobile No.

Name Surname SA Citizen Yes ☐ No ☐

Identity/Passport No. [][][][][][][][][][] Type of Permit/Visa [] Passport Exp. Date Y Y Y Y M M D D

Residential Address Unit/Stand/Street

Suburb City Postal Code Province

Mobile No.

Documents required for RICA purposes: Identity Document/Passport; Proof of Residence; Company Registration and Company Proof of Residence.

9. Discontinuing Your Service/Outgoing Customer Consent for Change of Ownership

Telephone Numbers to be discontinued

When do you want to discontinue the service

Phone Phone Phone

How would you like to receive the final invoice Post ☐ Email ☐ Email Address

Postal Address P.O. Box/P Bag City Postal Code Province

ID/Passport No. Surname Initials

Authorised Signature _____ Date

Y	Y	Y	Y	M	M	D	D
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10. Application Agreement

I declare, agree and confirm that:

If acting in a representative capacity, that I am duly and fully authorised to do so. I personally hereby indemnify and hold Telkom harmless for any damages suffered by it, should it at any stage appear that I'm not so authorised. The information supplied herein with regards to me and the Applicant is complete, true and correct as at date of signature/electronic processing hereof. Electronic processing of the transaction (telephonically or via Internet portal) will be binding on me and/or the Applicant as if I have signed a physical application form, upon:

- My agreement via tick box and submission of the online application form; or
- My verbal confirmation of the existence of the agreement during the telephonic application process.

I and/or the Applicant, am bound to the terms and conditions applicable to the transaction, including but not limited to:

- a) Telkom's Standard Terms and Conditions for the Provision of Electronic Communication Services and Products (fixed-line services and products), available at <http://www.telkom.co.za/general/termsandconditions/index.html>; and/or
- b) Telkom Mobile Subscriber Terms and Conditions (mobile services and products) available at telkommobile.co.za/terms/; and as indicated on any promotional material and/or on Telkom's official product website (www.telkom.co.za) and/or communicated to me telephonically during a telephonic application process.

I declare myself familiar with and bound to the content of said terms and conditions Yes ☐ No ☐

All these terms and conditions are available online and will be made available to me in printed version or may be emailed to me, if I so request it.

Internet ☐ Paper ☐ Email ☐ Email Address

Authorised Signature _____ Date

Y	Y	Y	Y	M	M	D	D
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(Duly authorised for/on behalf of the company)

SA Citizen Yes ☐ No ☐ Identity/Passport No. Type of Permit/Visa

Passport Exp. Date Permission to Credit Vet Yes ☐ No ☐

Telkom Business Representative

Signature as Witness _____ Date

Y	Y	Y	Y	M	M	D	D
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