

## Technical Query Request Form

If you have a technical query, please fill out the following form and submit it to [technical@fpaa.com.au](mailto:technical@fpaa.com.au)

FPA Australia endeavours to respond to all queries in a timely manner. However, FPA Australia prioritises members queries and aims to respond to member queries within 2 business days. FPA Australia aims to respond to non-member queries within 5 business days.

FPA Australia does not provide consultant services and accordingly, responses to technical queries are restricted to technical opinion based on information provided.

Should you be interested in membership to FPA Australia please contact see the Become a member page of our website (<http://www.fpaa.com.au/membership/become-a-member.aspx>) or ring the membership department on 03 8892 3131.

In filling out this form, please indicate your selection of an option by including an "X" within the square brackets associated with the option [ ].

**For example:** Member [X] Non-member [ ] ← "X" here indicates you are a member

<b>Date:</b>				
<b>Name:</b>				
<b>Membership Status:</b>	Member [ ] Member No:		Non-Member [ ]	
<b>Contact details:</b>	Phone: Email:			
<b>Your role:</b>	Manufacturer [ ]	Designer [ ]	Installer [ ]	Inspect and test (servicing) [ ]
	Maintenance [ ]	Consultant [ ]	Building Owner [ ]	Building Occupier [ ]
	Real Estate Agent [ ]	Facility Manager [ ]	Body Corporate [ ]	Strata manager [ ]
	Other (please specify): [ ]			
<b>Jurisdiction query relates to:</b>	ACT [ ]	NSW [ ]	NT [ ]	QLD [ ]
	SA [ ]	TAS [ ]	VIC [ ]	WA [ ]
<b>Query is in regards to:</b>	Act or Regulation [ ]	Code (e.g. BCA) [ ]	Australian Standard [ ]	FPA Australia document [ ]
	Other (Please specify):			
<b>Details of Building query is in regards to:</b>	Classification or use:  Is it an existing building or one under construction:  Number of storeys:			

**Query:**

Please outline the specific details and context of the query

**Disclaimer**

Please note that the opinions expressed in response to technical queries received by FPA Australia reflect those of FPA Australia however are subject to change based on receipt of further information regarding the subject matter. You should interpret the technical opinion or information provided in any response to a technical query carefully and consider the context of how this opinion / information will be used in conjunction with the requirements of regulation (state and/or federal); relevant standards, codes or specifications; certification; accreditation; manufacturer's documentation and advice; and any other relevant requirements, instructions or guidelines. FPA Australia does not accept any responsibility or liability for the accuracy of the opinion / information provided, nor do they accept either directly or indirectly any liabilities, losses and damages arising from the use and application of this opinion / information.