

For Office
Use Only

Date _____ ☐ New ☐ Add-on Representative _____
Account # _____ Store Name _____ Location Phone _____
For questions, visit my.T-Mobile.com (www.T-Mobile.com/pr for Puerto Rico customers), or call (800) 937-8997 or 611 from your T-Mobile phone.

Customer/Business
Information

Name _____ Driver's License # and State _____
Business Name _____ Email _____
Address _____ Daytime Phone _____
City, State, ZIP _____ Date of Birth _____
PIN _____ SS # or Federal Tax ID # _____

Service Information

LINE 1 Mobile # _____ Rate Plan _____
Monthly Charges _____ **Overage Charges** _____ **1st Month Prorated Charges** _____
Service Included _____ **Add-on Features** _____ Deposit ☐
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Contract Start Date _____ Contract End Date _____ Monthly ☐ Equipment Protection ☐ Yes ☐ No

LINE 2 Mobile # _____ Rate Plan _____
Monthly Charges _____ **Overage Charges** _____ **1st Month Prorated Charges** _____
Service Included _____ **Add-on Features** _____ Deposit ☐
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Contract Start Date _____ Contract End Date _____ Monthly ☐ Equipment Protection ☐ Yes ☐ No

LINE 3 Mobile # _____ Rate Plan _____
Monthly Charges _____ **Overage Charges** _____ **1st Month Prorated Charges** _____
Service Included _____ **Add-on Features** _____ Deposit ☐
SIM # _____ IMEI # _____ Data Plan _____ Throughput Limit _____
Contract Start Date _____ Contract End Date _____ Monthly ☐ Equipment Protection ☐ Yes ☐ No

Off-site
Sales

This Notice to Buyer is for purchases of services at off-site sales events. Do not sign this agreement if any of the spaces intended for the agreed terms are left blank. You are entitled to a copy of this agreement at the time you sign it. You may pay off the full unpaid balance due under this agreement at any time, and in so doing you shall be entitled to a full refund of the unearned finance and insurance charges (if any). You may cancel this agreement in accordance with the "Cancellation and Return Policy" provisions contained in the "Customer Acceptance" section. The seller cannot enter your premises unlawfully or commit any breach of the peace to repossess goods purchased under this agreement.

Customer Acceptance

BY SIGNING THIS FORM OR ACTIVATING OR USING T-MOBILE SERVICE, I ACKNOWLEDGE AND AGREE THAT:

- I will be charged a \$35 Activation Fee and a monthly Regulatory Programs Fee (not a government-required tax or charge) of up to \$1.61 (subject to change without notice; plus tax) per line. These fees may not apply to certain data devices/services. If I have enrolled in paperless billing, I will receive billing notifications according to my communications preferences and will not receive a paper bill in the mail. International rates and roaming charges may apply. **Certain rates are subject to change at any time.** I elect to receive my bill in **[English/Spanish]**. My first service cycle may start several days after my activation. If I purchased a device under EIP, I will refer to my EIP agreement for the specific terms and conditions of that program.
- If I haven't signed up for a specific data plan, I will be charged for all data used on a per MB basis (rounded up to the nearest MB) unless I opt out of data service. Data plans may also have throughput and other limits, including Rate Plan Allotments. Domestic Off-Network data Allotments are: (1) 5 MB if my data plan has 1 MB to 199 MB of full-speed data; (2) 10 MB if my data plan has 200 MB to 1.99 GB of full-speed data; (3) 50 MB if my data plan has 2 GB to 4.99 GB of full-speed data; (4) 100 MB if my data plan has 5 GB to 9.99 GB of full-speed data; (5) 200 MB if my data plan has 10 GB of data and above; or (6) 10 MB if I use Mobile Web Pay Per Use.
- After 1/2/2014, promotional Shared Minute and 500 Minute additional lines will have a monthly fee of: (a) \$5 on Value family plans; and (b) \$10 on Classic family plans.
- Unless otherwise required by law, I may request a refund of a deposit after 12 months (with simple interest at the rate required by law) if my account has remained in good standing. I agree that T-Mobile can apply deposits to any amounts I owe on any account, and T-Mobile may require me to replenish my deposit amount.
- My **"Agreement"** with T-Mobile includes: (a) this Service Agreement; (b) T-Mobile's "Terms and Conditions"; and (c) any terms specific to my rate plan or service. **I can obtain copies of T-Mobile's Terms and Conditions and my rate plan's specific terms at T-Mobile retail stores, at www.T-Mobile.com (www.T-Mobile.pr.com for Puerto Rico customers), or by calling Customer Care at (800) 937-8997 or 611 from my T-Mobile phone.** I have received and read my Agreement. The English version of this Agreement will control over any other version.
- **Disputes. T-Mobile requires ARBITRATION of disputes UNLESS I OPT OUT WITHIN 30 DAYS OF ACTIVATION.** See T-Mobile's Terms and Conditions for details, and for procedures available to Puerto Rico customers for appealing decisions to the Telecommunications Board of Puerto Rico.
- **Cancellation and Return Policy.** For contracts of one year or more, I may cancel without paying a termination fee by going back to the original point of purchase and returning all devices I acquired with my activation within **14 days from my activation (Return Period)**. The Return Period may be longer in some states. I may have to pay a restocking fee for any phone I return. **If my Rate Plan (including any required data service in my Rate Plan set forth above) is cancelled after the RETURN PERIOD, I will be required to pay an EARLY TERMINATION FEE OF UP TO \$200 PER LINE OF SERVICE on contracts of one year or more.**
- **I understand I may be unable to switch to a different Rate Plan or other service, and if I switch, I may be bound by my existing or an extended contract term (including early termination provisions and fees) and/or charged a migration fee of up to \$200 per line.**
- **I authorize T-Mobile and its agents to obtain information about my credit history and to share that information with credit reporting agencies.** If I am signing on behalf of a company, I am authorized to sign. T-Mobile can collect amounts due directly from me without first proceeding against the company.
- **Payment and EasyPay.** Security Deposit _____ Credit Card: ☐ MC ☐ Visa ☐ AmEx ☐ Other
Credit Card # _____ Exp. _____ Authorization # _____
Bank Acct. Routing Transit # _____ Account # _____
- **I elect to enroll in EasyPay (initials)** _____. I authorize T-Mobile to withdraw from my bank account or charge my credit/debit card for the monthly balance due on my account. T-Mobile will withdraw funds or charge my card 3 days before the due date on my account. I may stop a withdrawal or charge, and either of us may terminate EasyPay, by giving notice to the other party at least 3 business days before the next scheduled date of withdrawal or charge. I have the right to receive notice of all varying transfers from my bank account.

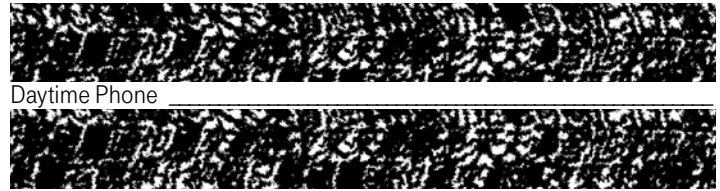
Signature: _____ Date: _____ Title (required for business): _____

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Customer/Business
Information

Name _____
 Business Name _____
 Address _____
 City, State, ZIP _____
 PIN _____



Daytime Phone _____

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Signature: _____ Date: _____ Title (required for business): _____