

Public Service Health Care Plan (PSHCP) Claim Form



PROTECTED once completed. Ce formulaire est disponible en français.

Please read all instructions and information; make sure that all sections are complete and accurate or this claim will be returned to you.

Contract number

055555

1 Member information

Last name		First name		Certificate number
Date of birth (yyyy-mm-dd) — —	Language preference ☐ English ☐ French	Gender ☐ Male ☐ Female	Home telephone number — —	
Permanent address (street number and name)				Apartment or suite
City		Province/territory		Postal code

2 Coordination of benefits

Your claim will be adjudicated based on the coordination of benefits information you provided about yourself and your eligible dependants during positive enrolment. Any discrepancies could result in a delay in payment.

If your spouse is a member of another group health care plan, he/she must submit his/her expenses under that plan first.

Is your spouse a member of the PSHCP or another plan administered by Sun Life Financial? ☐ Yes ☐ No If yes, provide details below.		Does your spouse authorize us to process this claim under his/her certificate number? ☐ Yes ☐ No If yes, provide details below.	
Last name of spouse			Gender ☐ Male ☐ Female
Spouse's contract number		Spouse's certificate number	
Signature of spouse X			

3 Complete if claiming expenses for your spouse or dependant children

First name	Last name	Date of birth (yyyy-mm-dd) — —	Relationship to you
			☐ Spouse ☐ Daughter ☐ Son ☐ Other
			☐ Spouse ☐ Daughter ☐ Son ☐ Other
			☐ Spouse ☐ Daughter ☐ Son ☐ Other
			☐ Spouse ☐ Daughter ☐ Son ☐ Other

4 Information about your claim

Ensure that the currency and amount are clearly marked on each receipt. We will convert the eligible expenses to Canadian dollars.

Attach original receipts for each expense claimed.

Are any of the expenses the result of a work injury?

If yes, enclose your worker's compensation statement.

☐ Yes ☐ No

Are any of the expenses the result of a motor vehicle accident?

If yes, enclose your automobile insurance plan statement.

☐ Yes ☐ No

Are any of the expenses incurred outside your province/territory of residence?

If yes, provide the date of departure from your home province/territory

☐ Yes ☐ No

Date (yyyy-mm-dd)
— —

Were you on government business travel?

☐ Yes ☐ No

Total amount submitted for this claim

\$

5 Authorization and signature

Definition of spouse:

A spouse means the person who is legally married to the member, or a person with whom the member has lived for a continuous period of at least one year, whom the member has publicly represented to be their spouse and continues to live with as if that person were their spouse, as designated by the member.

By signing below, I certify that all goods and/or services being claimed have been received by me, my spouse or my eligible dependant children. I certify that, to the best of my knowledge, the information in this form is true and complete and does not contain a claim for any expense previously paid for by this or any other plan. I also certify that all claimants on this form continue to meet the plan eligibility requirements. I acknowledge and agree that the terms of my Positive Enrolment "Consent to release of personal information" apply to this claim.

I hereby authorize Sun Life, its agents and service providers to collect, use and disclose information about me, my spouse and my dependants to other persons and organizations including health professionals who have, or require, relevant personal information about me, my spouse and my dependants pertaining to this claim for the purposes of administration, audit, paying claims and patient safety.

Member signature

X

Date (yyyy-mm-dd)

— —

Keeping your information confidential

At all times, the information collected will be protected under the provisions of the *Personal Information Protection and Electronic Documents Act (PIPEDA)*.

Mailing instructions – keep a copy of this form for your records

Keep a copy of your claim form and receipts for your records, since Sun Life will not return the originals.

Sun Life Assurance Company of Canada

PO Box 9601, CSC-T

Ottawa ON K1G 6A1

For assistance call the Sun Life PSHCP call centre at (613) 247-5100 / 1-888-757-7427

Monday to Friday, 6:30 a.m. to 8:00 p.m. EST

To print a new claim form, or use the online version, visit www.pshcp.ca or www.sunlife.ca/pshcp.

Interested in receiving your payment via direct deposit?

Want to know the status of your claim?

Other questions?

Visit our website at www.sunlife.ca/PSHCP