



## CUSTOMER FEEDBACK FORM

**SYRIOPS is enthusiastic and keen to improve the quality of its products and/or services. Please take a few minutes to answer the following questions. Your comments and suggestions will be treated confidentially, and will only be used to improve our products and/or services.**

### Customer/Client Details

**Name (Optional):**

**Address:**

**Ph:**

**Fax:**

**Mob:**

**Email:**

Do you object if SYRIOPS emails you advertising brochures? Yes ☐ No ☐

Questions	Excellent		Average		Poor
	1	2	3	4	5
1. Did the staff act in a professional, courteous and helpful manner?					
2. Are you satisfied with the product and/or service provided?					
3. Were the premises and/or vehicle cleaned after the works?					
4. How would you rate our customer service and business?					

**5. Do you have ideas or suggestions which may help develop new and/or existing products and/or services?**

**6. Is there a product and/or service which we currently do not provide that you would find useful?**

**7. Do our charges represent value for money?**

**8. How did you hear about us?**

**9. Would you recommend SYRIOPS to friends/family/colleagues/associates etc?**

**On behalf of management we would like to thank you for your comments and suggestions.**