



CUSTOMER FEEDBACK FORM

SYRIOPS is enthusiastic and keen to improve the quality of its products and/or services. Please take a few minutes to answer the following questions. Your comments and suggestions will be treated confidentially, and will only be used to improve our products and/or services.

Customer/Client Details

Name (Optional):

Address:

Ph:

Fax:

Mob:

Email:

Do you object if SYRIOPS emails you advertising brochures? Yes No

Questions	Excellent		Average		Poor
	1	2	3	4	5
1. Did the staff act in a professional, courteous and helpful manner?					
2. Are you satisfied with the product and/or service provided?					
3. Were the premises and/or vehicle cleaned after the works?					
4. How would you rate our customer service and business?					

5. Do you have ideas or suggestions which may help develop new and/or existing products and/or services?

6. Is there a product and/or service which we currently do not provide that you would find useful?

7. Do our charges represent value for money?

8. How did you hear about us?

9. Would you recommend SYRIOPS to friends/family/colleagues/associates etc?

On behalf of management we would like to thank you for your comments and suggestions.